



OUR HOSPICE

STRATEGIC PRIORITIES

1. To be widely recognized as experts in palliative care.

- Promote palliative training for all staff
- Provide representation across sectors regionally, provincially, and nationally

2. Improve our community's understanding of Hospice Palliative Care, including how to access Hospice services.

- Capitalize on opportunities to provide strategic education to clinical partners and our community as a whole
- Ensure staff and volunteers are trained as brand ambassadors

3. Ensure our team builds on current palliative care expertise through educational opportunities.

- Offer and promote consistent educational opportunities

4. To receive increased, sustainable funding for our core programs and services.

- Advocate through the Ministry and HPCO
- Track, measure, and trend efforts to help substantiate our requests

5. Work closely with our partners to reduce gaps and redundancies in service offerings.

- Purposefully sit with partners to review and improve our services for a better patient and family experience

6. Enhance our technology to support our own team, as well as our partners, clients and families.

- Create opportunities for patients and families through technological offerings
- Protect and mitigate risk, especially as technology changes and improves