



Volunteer Opportunities

THE HOSPICE OF WINDSOR AND ESSEX COUNTY

DIRECT SERVICE

◆ must be 18+ years old ◆ requires Direct Service Volunteer Training

VISITING — Support clients through visiting, providing social interaction, and/or relief for the caregiver. Only companionship is provided; no personal care.

HOSPITAL ROSTER — Visit clients in the hospital to provide support, and at times, relief for caregivers.

NO ONE DIES ALONE (NODA) — Provide support for clients near death or actively dying and their caregivers.

OVERNIGHT VIGILS — Be with a client overnight because the client may be alone or for caregiver relief.

PHONE CALL SUPPORT — Provide emotional and social support to clients and/or caregivers via a telephone conversation.

ENERGY WORK — Assist clients or caregivers in reducing stress and promoting relaxation. Volunteers must be certified in The Radiance Technique®, Therapeutic Touch™, or Reiki.

LIFE STORIES — Assist clients in capturing important aspects of their life to share with family and friends using digital audio recording.

SPIRITUAL CARE — Provide spiritual, pastoral, or bereavement support to clients or caregivers.

HOSPICE RESIDENTIAL HOMES (Windsor and Erie Shores Campuses)

❖ **PATIENT CARE ASSISTANT** — Assist the nurse and/or personal support worker with physical care (e.g. bathing, toileting, dressing, and feeding as well as client transfers, lifts, and moves).

❖ **FOOD SERVICES** — Prepare meals and snacks daily for residents according to menu plans and food requirements. Track supplies for the weekly grocery list and organize the kitchen.

❖ **RECEPTION** — Greet & screen guests, answer phone, and create a welcoming atmosphere.

SHARING THE JOURNEY — Assist clients and caregivers by assisting in scheduling their needs with family members, friends, neighbours and volunteers.

Client care services may be in the home, hospital, hospice residential homes, or long term care.

TRANSPORTATION — Provide clients with rides to medical appointments using an agency van or personal vehicle. Must be 25 years or older.

WELLNESS CENTRE — Lead a group or assist facilitators with set-up, greeting, working with participants, and/or other tasks.

PET THERAPY VISITATION — Pet therapy visits create social engagement with patients and family. In partnership with St. John's Ambulance, volunteers visit with their pet to provide joy, stress relief, comfort, and companionship to patients in the Residential Homes.

STEPS TO BECOME A HOSPICE VOLUNTEER

- Information Session
- Application Form
- Personal Interview
- Personal References
- Police Reference Check (if required)
- Health Review (if required)
- Training (if required)



WINDSOR-ESSEX CAMPUS

Lawna McDowell, Coordinator of Volunteer Education
Phone: 519-974-7100, Ext. 2277

ERIE SHORES CAMPUS

Melissa Parker, Senior Coordinator of Volunteer & Wellness Programs
Phone: 519-946-4932

COMMUNITY ENGAGEMENT & ADVANCEMENT

E-BINGO — Assist at e-bingos at the Paradise Gaming Hall, Dougall Avenue, Windsor, by greeting patrons and clearing tables. A two-hour training workshop is required. Must be 19 years or older.

LOTTERY BOOTH — Sell Ontario Lottery & Gaming Corporation tickets at the Lottery Booth located at Caesar's Windsor. Training is provided. Must be 19 years or older.

FUNDRAISING EVENTS — Assist on the day of an event. Roles include greeting participants, helping with registration, selling raffle tickets, road marshalling, etc.

ADMINISTRATIVE SUPPORT

GENERAL OFFICE SUPPORT — Assist with a variety of office tasks (e.g. data entry, filing, mailings, or phone calls).

COMMUNITY SPEAKERS — Speak about Hospice programs and services at events and special requests from the community (e.g. service groups, church groups).

GARDENING (seasonal) — Keep the gardens on Hospice property healthy, cultivated, and attractive.

HOSPITALITY — Support programs and events by assisting with refreshments, registration, set up, tear down, or decorating.

INFORMATION BOOTHS — Staff displays which provide information to the public about available Hospice programs and services; includes set-up and take down of display.

RESOURCE LIBRARY — Assist librarian with photocopying, processing journals, documenting and shelving books as well as assisting visitors with their resource needs.

BURDEN BEARS — Since 2003, volunteers have sewn cuddly little bears with matching blankets. These bears, and a little "Thinking of You" poem, are given to our patients and caregivers to provide encouragement and comfort during their health journey. ♦ Windsor Campus.



COMFORT BEARS — Volunteers gather once a week to create comfort bears, quilts and sew items for our patients and families to support their needs. No prior sewing or quilting knowledge is necessary. ♦ Erie Shores Campus.

KNITTING GROUP — Come and knit, and/or crochet with experienced knitting volunteers. Crochet and knit many items such as lap blankets and slippers in a social environment. ♦ Erie Shores Campus.

CALL TO VOLUNTEER!



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SUPPORT • EDUCATE • EMPOWER