

Novel Coronavirus (COVID-19) Update

The Hospice of Windsor & Essex County Inc.

Distribution Date: March 13th 2020

At Hospice, we are committed to caring for our community. We continue to monitor developments regarding the Novel Coronavirus outbreak, including staying up to date on the latest guidelines and information from Health Canada, the Ontario Ministry of Health and our local Public Health Unit. We remain vigilant in protecting our staff, volunteers, patients, and visitors.

Hospice Service Update

Changes Outlined to Become Effective March 16th 2020

Hospice Wellness Programs and Services

- All Hospice Wellness Programs, either held on-site at Hospice or lead by a Hospice staff member or volunteer, will be cancelled as of March 16th 2020, until further notice. This includes group sessions lead by our Spiritual Care and Social Work teams.

Hospice Transportation Services

- The Hospice Transportation program will continue as of March 16th 2020, with some restrictions. The program will continue to provide rides to clinical appointments and for essential needs only. This means all rides to Wellness Programs and to non-clinical or non-essential appointments will be cancelled.

Educational Events, External Room Bookings, and Tours

- All Hospice educational group events will be cancelled as of March 16th 2020, until further notice.
- All external room bookings from groups or programs that use the Hospice facilities will be cancelled as of March 16th 2020, until further notice.
- Any tour groups booked have been cancelled, and future bookings will be suspended until further notice.

Hospice Volunteers

- At this time, volunteer roles will continue; however, all volunteer group training sessions will be cancelled as of March 16th 2020, until further notice.
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Any questions or comments regarding the information above, or about any Hospice updates regarding the Novel Coronavirus (COVID-19) please contact Katharen Bortolin, Director, Community Engagement and Advancement (CEA) by phone at 519-974-7100 Ext. 2220 or by email at kbortolin@thehospice.ca.

