Message from Sue

Hospice Volunteers make a difference in our community! You are the ‘HEART OF HOSPICE’.

“It takes just one person with vision, passion and courage to set the wheels of progress in motion. But it takes the commitment and effort of many to sustain the things that matter most and give meaning to our lives.”

On behalf of the staff and families we serve I want to thank you for your time and the compassion you share.

We are collaborating and pooling our volunteer resources with Hotel-Dieu/Grace Hospital and Transition to Betterness, to offer additional support to palliative patients and their families on this unit. If you would like to find out more information about this new opportunity, contact Elaine in the Volunteer Department at 519-251-2574.

The development of the Windsor Essex Compassionate Community is also in need of volunteers for the role as visiting ‘coaches’ for the Sharing my Journey Program. See further details in this newsletter.

Volunteer Education supported by the Erie St. Clair LHIN is scheduled for Thursday, April 20th and is focused on Team Work and Stress Management for Volunteers in Palliative Care. Additional information and RSVP follows in the newsletter. I hope to see many of you at this interactive workshop!

Our Annual Volunteer Appreciation Dinner is for volunteers only and is scheduled for Thursday, May 4th at the Serbian Centre. A separate Appreciation Event for the volunteers at our satellite campus, Erie Shores Residential Home, will be scheduled soon.

A heartfelt welcome to Jenny Darowski-Melnick in her new role as Manager of Volunteers at the Erie Shores Campus.

~Happy National Volunteer Week April 23 - 30, 2017~
Hospice E-Bingo Volunteers

Of our many volunteer opportunities here at The Hospice, is a group of unsung heroes dedicated to our E-bingo for Hospice at the Paradise Gaming Centre on Dougall Avenue.

These volunteers have all been trained through Paradise Gaming and volunteer every month at various times throughout the day, either first thing in the morning, or during the wee hours of the night, to represent The Hospice. They have the honoured task of answering any and all questions with regard to The Hospice, while ensuring that they abide by all regulations of the Gaming Boards, and keep the hall neat for the patrons.

As the Staff Lead of this group, a huge thank you to all of you. You are an amazing group of volunteers who are there for The Hospice weekly, monthly, and on a moment’s notice! E-Bingo volunteers raise about $14,000 each year for our Hospice programs and services. Bravo!

Anna Iannetta
Coordinator of Volunteers

VOLUNTEER APPRECIATION DINNER 2017

Please join us as we celebrate YOU, our Hospice Volunteers, at our Annual:

Hospice Volunteer Appreciation Dinner

Thursday, May 4th, 2017 ● Doors Open @ 5:00 pm ● Dinner @ 6:00 pm

The Serbian Centre ● 6770 Tecumseh Road East
Dinner and Entertainment

Please note: no ticket is required, but a favour of a reply is requested:

RSVP: Monday, May 1st, 2017 to Anna Iannetta @ 519-251-2595 @ aiannetta@thehospice.ca

This event is for Hospice Volunteers only.

A separate appreciation event will be held in Leamington for the Erie Shores Hospice Residential Home Volunteers.
June Callwood Circle of Outstanding Volunteer Award: Marianne Angus

We are pleased to announce that our long-time volunteer (since 1979), Marianne Angus, will be inducted into the June Callwood Circle of Outstanding Volunteer, at the Hospice Palliative Care Conference, April 23, 2017 in Toronto.

The June Callwood Award was established in 1994 by the Hospice Association of Ontario, now Hospice Palliative Care Ontario, to acknowledge and thank outstanding hospice volunteers throughout Ontario. The award was named in honour of the late June Callwood, the Award Patron, and long-time advocate of hospice, community activist, author and recipient of the Order of Canada. June was a recipient of this award in 1995 and since then, 480 hospice volunteers have been inducted into the Circle of Outstanding Volunteers. Volunteers are special people - a view strongly held by Ms. Callwood and expressed by her on many occasions, during interviews on TV and radio, remarks at annual conferences, and through her writing. Her book, Twelve Weeks in Spring, captured the spirit of hospice and emphasized the importance of the many and varied contributions of a team of volunteers. In all her years as a journalist, author, broadcaster and humanitarian, June Callwood's name became synonymous with integrity, talent and passion for social justice. She has touched the lives of generations of Canadians by giving that passion expression through her words and through her work in the service of those in need.

Marianne visits patients and families in hospital through the Roster program, provides respite and overnight vigils, volunteers in the Residential Home at Reception and for overnight vigils, volunteers with special events and Scouting for Hospice, provides general office support, provides rides with her own vehicle, volunteers with Hospice education, and acts as an ambassador for Hospice in the community through the Speaker’s Bureau. Her time, compassion and commitment are truly outstanding! Marianne exemplifies the Heart of Hospice!

Hospice LifeWalk

Please join us at the walking track at the Ciociaro Club for the 21st Annual LifeWalk for Hospice presented by local Shoppers Drug Mart stores on:

Sunday, June 11, 2017 @ 9:00 AM
Ciociaro Club 3745 North Talbot Rd.
Oldcastle, ON, N0R 1L0

Walkers can collect pledges online or bring money collected on the day of the event. Enjoy a leisurely pet and family-friendly walk, a picnic lunch and activities for the young and young-at-heart. Visit the LifeWalk event page for more information: www.hospicelifewalk.ca.
Ontario Volunteer Service Awards

The Ontario Volunteer Service Awards recognize individual volunteers for continuous years of commitment and dedicated service to an organization. The Awards were held on March 14, 2017 at the Caboto Club in Windsor.

Congratulations Award Recipients:

Jane Boyd - 35 year pin
Jamie Henderson - 35 year pin
Don Bates - 15 year pin
Mikey Shaban - 15 year pin
Mary Neuman - 10 year pin
Rachel Nelson - 5 year pin
Richard O’Brien - Youth

Three of our Hospice recipients shown, left to right, Jane Boyd (35 year service pin), Richard O’Brien (youth), and Mikey Shaban (15 year service pin).

Windsor- Essex Compassion Care Community (WECC)

Windsor-Essex is testing a new citizen-driven care model so that individuals can be more in charge of their care journey and find the help they really need. We are providing a welcoming space for people to get information, to connect with others, and to find the help they need to achieve their goals. Our focus is citizen, care partner and community capacity development. When citizens are stronger, especially our most vulnerable, our community and our systems also become stronger and more successful. As a result, we all thrive, despite (or even because of) the challenges we face.

Q: What is the Sharing Our Journey Program? The Sharing Our Journey Program is a community-run volunteer service, hosted by the Hospice of Windsor-Essex, for citizen and care partner empowerment through education, self-help, coaching, and feedback. Compassionate Care coaches will help you to orchestrate and set up your own personal care team. We want to make it easier for people like you and your care partners to identify what’s most important to you, and to figure out how you can live well by engaging your community, shaping your environment and adapting to your circumstances. Ultimately, we are working together to ensure all citizens in this county live and die well, no citizen is isolated or neglected, and to make it easy for people to connect and look out for one another. For more information and to get involved: Sharing My Journey - Volunteer Videos.

Diane Halbgewachs, RN, BScN, CD1, Project Manager
Windsor-Essex Compassion Care Community
Phone: 519-974-2581 ext. 2424 or dhalbgewachs@thehospice.ca
HOSPICE WELLNESS PROGRAM BOOTH - WRCC

Did you know that Hospice has a Wellness Program Booth at the Windsor Regional Cancer Centre? This volunteer-run booth focuses on providing information on Hospice Wellness Programs and services.

Since its inception in June of 2015, these volunteers have provided 358+ hours of their time and have made 2,356+ contacts with patients, caregivers and loved ones at the Windsor Regional Cancer Centre. At this time, we are currently in need of volunteers to assist with this volunteer opportunity.

For Hospice Volunteers wishing to help out with the Hospice Wellness Booth, or for more information, please contact:

Kristi Holmes-Soucie, Coordinator of Volunteers
kholmes-soucie@thehospice.ca or 519-251-2582

FAMILIES FIRST is proud to present

Living
• An education series for Palliative Care Volunteers
  
  TIME: Thursday, April 20, 2017
  5:30 p.m. - 8:00 p.m.

  LOCATION: The Hospice of Windsor & Essex County Auditorium
  6038 Empress Street

  * A light meal will be served at 5:00 p.m.

  RSVP: registrations@thehospice.ca

"Team Work and Stress Management for Volunteers in Palliative Care"
Presented by: Ruth Guerts, BSW, MSW, & Crisis Prevention Instructor

Information session about how MAID is being addressed by the Hospice.

Over the last year, you may have seen media coverage about the new Bill C-14 Legislation that regulates Medical Assistance in Dying (MAID). As many of you already know from media coverage, services at the Hospice will not be significantly affected by the legislation, but we would like to offer you the opportunity to hear the details of our response plan.

There have been two sessions scheduled for Windsor volunteers:

• Wednesday, April 26th from 1:30 – 3:30 p.m.
• Wednesday, April 26th from 5:30 – 7:30 p.m.

Both sessions will take place in the Hospice Auditorium and all volunteers are welcome to attend. The first hour of the session will be a presentation from the Hospice team, and the second hour will be reserved for questions.

RSVP your preferred time to Janice Moroun at jmoroun@thehospice.ca or 519.974.7100 ext. 2413.
Therapeutic Touch Workshops

Therapeutic Touch Workshops are now available for registration:

**Level I (to be held at The Hospice of Windsor and Essex County)**
- April 28th from 6:00 p.m. to 9:00 p.m.
- April 29th from 8:30 a.m. to 5:30 p.m.

Please contact Penny Craig @ pcriag@thehospice.ca OR Susan MacTaggart @ smactaggart@thehospice.ca

**Level I (to be held at The Hospice of Windsor and Essex County)**
- April 7th from 6:00 p.m. to 9:00 p.m.
- April 8th from 8:30 a.m. to 5:30 p.m.

Please contact Flo Hartleib @ 519-974-2157 or theteagranny@hotmail.com

The Therapeutic Touch workshops are designed to introduce the participant to the history, theory, and concepts of this modality through lecture, demonstration and supervised practice. Cost: $125.00. Please reply to the above as soon as possible, as numbers are limited.

- May 1 - 7, 2017 is Care 150 Therapeutic Touch Awareness Week

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The Hospice of Windsor & Essex County Inc.
6038 Empress Street | Windsor, ON | N8T 1B5 519.974.7100 | www.thehospice.ca