

### Volunteer Opportunities

Are you looking to change your volunteer role or broaden your volunteer experience? If you answered yes, check out the following opportunities:

**Volunteer Visiting:** Support clients through visiting and social interaction or providing relief for caregivers. Also, volunteers who are available during the weekday and those who speak a second language are encouraged to check out the Volunteer Visiting role. Pre-requisite: Patient Care Volunteer Training.

**Lottery Booth Attendant:** Support Hospice programs and services by selling lottery tickets at Caesars Windsor. Volunteers must be 19 years of age or older, have a police record check, and be able to work in a fast-paced customer service role. Training provided.

**Energy Work:** Assist clients in reducing stress and promoting relaxation utilizing “The Radiance Technique®”, Reiki, or Therapeutic Touch® complimentary therapies. Energy Work is provided in the community or on-site at the Residential Home. Pre-requisite: Patient Care Volunteer Training as well as certification and professional membership in one of the listed therapies.

**Transportation:** Provide rides for clients to medical appointments or Hospice Wellness Centre programs using either an agency van or your own vehicle. Pre-requisite: Patient Care Volunteer Training, valid driver’s licence, proof of insurance, and be over 25 years of age.

For further information, please call:

Lawna McDowell  
Coordinator of Volunteer Education  
[lmcdowell@thehospice.ca](mailto:lmcdowell@thehospice.ca) or Ext. 2277

### Sue’s Message

As most of you know, Carol Derbyshire, our Executive Director, will be retired by the time you receive this newsletter. Carol began as a Hospice volunteer, moving into the role of Coordinator of Volunteers, and then assuming the position of Executive Director. She has been a Hospice leader and team member for 39 years!


Like you, she is an ambassador of Hospice. She truly embodies our Hospice mission, to support, educate and empower, not only our patients and their families, but our volunteers and staff.

From the volunteer perspective we will strive to continue the legacy of the culture Carol has nurtured, and we wish her all the best.

We welcome our new Executive Director, Colleen Reaume, who has many years of experience with the Windsor Regional Hospital and the Cancer Centre.

Susan MacTaggart  
Manager Volunteer Services

### Our Heroes Are Our Hospice Volunteers



*Congratulations to everyone who helped with the temporary relocation of the Hospice Residential Home to the Dr. Y. Emara building. Your commitment & dedication helped us ensure a smooth and seamless transition and we couldn't have done it without you!*

**You are the heart of Hospice!**



### Savour the Wine

Thank you to our volunteers who came out to support the 8<sup>th</sup> annual Savour the Wine Tour.

We had a beautiful day touring around Windsor Essex County and to top it off it was a sold out event!

We raised over \$42,000 this year thanks to our amazing Savour the Wine committee and of course our dedicated volunteers.

Hope to see you next year to enjoy the bounty of Windsor Essex!




*Volunteers, Lois Comartin & Nancy O'Reilly, celebrate at Carol Derbyshire's retirement and gathering of friends!*

**HOSPICE MEMORIAL  
FALL SERVICE**

Sunday, November 18, 2018  
@ 2:00 p.m.

The Hospice of Windsor  
and Essex County



R.S.V.P.: November 13<sup>th</sup>, 2018  
\*if wishing to attend only  
Elaine Blain,  
Coordinator of Volunteers  
519-251-2574  
[eblain@thehospice.ca](mailto:eblain@thehospice.ca)

**The Hospice of Windsor & Essex County Inc.**  
6038 Empress Street | Windsor, ON | N8T 1B5  
519.974.7100 | [www.thehospice.ca](http://www.thehospice.ca)





### Hockey for Hospice

Join us in our 23rd year Hockey for Hospice from December 27 – 29, 2018! Volunteers needed, please contact [fmak@thehospice.ca](mailto:fmak@thehospice.ca) to get involved:

OMHA Divisions: IP and Tyke  
Jamboree, Novice, Atom, PeeWee,  
Bantam (no checking)

OWHA Divisions: Novice, Atom,  
PeeWee, Bantam (no checking)

\$150 Registration Fee + Player Pledges



### HRH Opportunities



The Hospice Residential Home is in need of Patient Care Trained volunteers who are available on the weekends and interested in a Patient Care Assistant or Kitchen role.

Please contact JoAnne Fletcher,  
Coordinator of Volunteer Services, HRH  
519-974-7100, Ext. 2413 or  
[jfletcher@thehospice.ca](mailto:jfletcher@thehospice.ca)

### Charity Pasta Night



**On Wednesday, November 7th  
celebrate YOUR Hospice with  
a pasta dinner like no other!**

The Hospice of Windsor & Essex County Inc. is proud to celebrate more than thirty-eight years of community service in partnership with the Caboto Club.

**Wednesday, November 7th, 2018  
Giovanni Caboto Club  
2175 Parent Avenue  
4:00- 7:00 p.m.**

**Tickets at the Door:**  
\$10 Adults  
\$9 Seniors  
\$11 Take out  
\$7 Children  
Free Under 5



*Volunteers, Sally MacDonnell and Pauline Smith, celebrate at Carol Derbyshire's retirement and gathering of friends!*



*The Volunteer Department wishes Hospice Executive Director, Carol Derbyshire, a happy and healthy retirement! Many thanks for your leadership, loyalty, compassion, and friendship. Enjoy!*

### Volunteer Education Opportunities

#### The Hospice Breakfast Club Education Series

#### Healing Connections – The Role of Spiritual Care in Hospice

*Presented by:*

Susan Harrison, Spiritual Care Coordinator,  
The Hospice of Windsor and Essex County

**Thursday, November 15, 2018**  
**7:30 am – 8:30 am**

**The Hospice of Windsor and Essex County**  
6038 Empress Street, Windsor

*Learning Objectives:*

- What is meant by spiritual care in its context of the health team at hospice;
- What is the Scope of Practice of spiritual care relating to total pain control;
- How spiritual care is provided in hospice.

*A light breakfast will be served.*

**RSVP:** [registrations@thehospice.ca](mailto:registrations@thehospice.ca)



#### The Life and Living Well Program

*Presented by:*

Diane Mulcaster, Training Facilitator  
Windsor-Essex Compassion Care Community

**Wednesday, November 14, 2018**

**2:00 pm – 4:00 pm**

**The Hospice of Windsor and Essex County**  
6038 Empress Street, Windsor

In compassion communities, the wellbeing of the *community* is a priority and individuals are motivated by *compassion* to take responsibility for and care for each other. The Life and Living Well program supports this priority and instills the importance of living a happy life and supporting others to do the same. As ambassadors of Hospice, volunteers already value the well-being of their community and they have the opportunity to support clients that they work with to better understand the importance of:

- Social connectedness in preventing loneliness
- Sharing one's skills and interests to help others
- Having a sense of purpose; feeling valued
- Achieving one's wishes/aspirations

**RSVP:** [dmulcaster@thehospice.ca](mailto:dmulcaster@thehospice.ca)  
519-974-7100, ext 2276

### SPIRITUAL CARE VOLUNTEER RECRUITMENT

We are currently looking for volunteers for our **Spiritual Care Volunteer** program. Spiritual Care involves much more than an affiliation to a specific religion. It centers around the belief system of the person; whatever that may be. Spiritual care volunteers will work with Susan Harrison, Hospice Spiritual Care Coordinator. Under her guidance, volunteers may visit patients at the residential home, or assist with bereavement groups. If you are interested in learning more about this volunteer position, please plan to attend our information session.

**Tuesday, November 20, 2018 • 5:30pm – 7:30pm • Education Classroom, Hospice Main Building**

*Please RSVP:* [eblain@thehospice.ca](mailto:eblain@thehospice.ca) or 519-974-7100, Ext. 2209

**The Hospice of Windsor & Essex County Inc.**  
6038 Empress Street | Windsor, ON | N8T 1B5  
519.974.7100 | [www.thehospice.ca](http://www.thehospice.ca)



### Upcoming Patient Care Volunteer Training

Patient Care Volunteer Training (PCVT) is provided, at no cost, to volunteers who are interested in supporting clients, families, and caregivers through The Hospice's Patient Care and/or Residential Home programs. The training is accredited through Hospice Palliative Care Ontario (HPCO). It provides volunteers with:

- A resource toolkit that includes information about a number of topics such as volunteer roles and responsibilities, policies and procedures, communication, illness, death and dying, and self-care;
- Opportunities to practice skills;
- Opportunities for self-reflection / self-awareness; and
- Opportunities to network with other volunteers and staff

PCVT is provided utilizing a blended learning model incorporating classroom sessions and online modules through Hospice Palliative Care Ontario. The classroom sessions will be held in the South Auditorium on the following days from 5:30 pm to 8:45 pm:

- Tuesday, November 13
- Thursday, November 15
- Tuesday, November 20
- Thursday, November 22

If you want to become a Patient Care Volunteer or if you are a Patient Care Volunteer who wants to “refresh” your training (all or individual modules), contact:

Lawna McDowell  
 Coordinator of Volunteer Education  
[lmcdowell@thehospice.ca](mailto:lmcdowell@thehospice.ca)  
 519-974-7100, ext 2277

### Volunteer Information Sessions

Do you know someone who is interested in becoming a Hospice Volunteer? Tell them about our Volunteer Information Sessions.

Attending an information session is the first step in becoming a volunteer and a great way to learn about Hospice as well as the volunteer opportunities. A session is approximately one hour and is held in the Education Classroom.

Upcoming Volunteer Information Sessions:

- Tuesday, November 27 – 5:30 pm
- Wednesday, December 12 – 3:00 pm

To register, contact:  
 Lawna McDowell  
 Coordinator of Volunteer Education  
 519-974-7100, ext 2277 or  
[lmcdowell@thehospice.ca](mailto:lmcdowell@thehospice.ca)



*Volunteers, Denise Morneau & Lee Preney celebrate at Carol Derbyshire's retirement and gathering of friends!*

