



Volunteer Opportunities

THE HOSPICE OF WINDSOR AND ESSEX COUNTY

PATIENT CARE

◆ must be 18+ years old ◆ requires patient care volunteer training

VISITING — Support patients through visiting, providing social interaction, and/or relief for the caregiver. Only companionship is provided; no personal care.

HOSPITAL ROSTER — Visit patients in the hospital to provide support, and at times, relief for caregivers.

NO ONE DIES ALONE (NODA) — Provide support for patients near death or actively dying and their caregivers.

OVERNIGHT VIGILS — Be with patient overnight because the patient may be alone or for caregiver relief.

PHONE CALL SUPPORT — Provide emotional and social support to patients and/or caregivers via a telephone conversation.

ENERGY WORK — Assist patients or caregivers in reducing stress and promoting relaxation. Volunteers must be certified in Radiant Technique®, Therapeutic Touch™, or Reiki.

HOSPICE RESIDENTIAL HOMES (Windsor and Erie Shores Campuses)

- ❖ **PATIENT CARE ASSISTANT** — Assist the nurse and/or personal support worker with physical care (e.g. bathing, toileting, dressing, and feeding as well as patient transfers, lifts, and moves).
- ❖ **KITCHEN** — Prepare meals and snacks daily for residents according to menu plans and food requirements. Track supplies for the weekly grocery list and organize the kitchen.
- ❖ **RECEPTION** — Greet guests, answer phones, and create a welcoming atmosphere.
- ❖ **GROCERY SHOPPERS** — Shop for required supplies and groceries and deliver them weekly or as needed.

LIFE STORIES — Assist patients in capturing important aspects of their life to share with family and friends using digital audio recording.

SPIRITUAL CARE — Provide spiritual, pastoral, or bereavement support to patients or caregivers.

SHARING MY JOURNEY COACH

(Windsor-Essex Compassion Care Community) — Assist patients and/or caregivers with their health and well-being goals for their desired quality of life; utilizing a proactive approach that incorporates coaching, supports, and feedback.

Patient care services may be in the home, hospital, hospice residential homes, or long term care.

TRANSPORTATION — Provide patients with rides to medical appointments or to the Hospice Wellness Centre using an agency van or personal vehicle. Must be 25 years or older.

WELLNESS CENTRE — Lead a group or assist facilitators with set-up, greeting, working with participants, and/or other tasks.

PET THERAPY VISITATION — Pet therapy visits create social engagement with patients and family. In partnership with St. John's Ambulance, volunteers visit with their pet to provide joy, stress relief, comfort, and companionship to patients in the Residential Homes.

STEPS TO BECOME A HOSPICE VOLUNTEER

- Information Session
- Application Form
- Personal Interview
- Personal References
- Police Reference Check (if required)
- Health Review (if required)
- Training (if required)



WINDSOR-ESSEX CAMPUS
Lawna McDowell, Coordinator of Education
Phone: 519-974-7100, Ext. 2277

ERIE SHORES CAMPUS
Jenny Darowski-Melnik, Manager of Volunteers
Phone: 519-946-4932

SUPPORT • EDUCATE • EMPOWER



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FUNDRAISING

E-BINGO — Assist at e-bingos at the Paradise Gaming Hall, Dougall Avenue, Windsor by greeting patrons and clearing tables. A two-hour training workshop is required. Must be 19 years or older.

LOTTERY BOOTH — Sell Ontario Lottery & Gaming Corporation tickets at the Lottery Booth located at Caesars Windsor. Training is provided. Must be 19 years or older.

SPECIAL EVENTS — Assist on the day of an event. Roles include greeting participants, helping with registration, selling raffle tickets, road marshalling, or giving out water at a triathlon! Great for required community hours for high school students.

ADMINISTRATIVE SUPPORT

GENERAL OFFICE SUPPORT — Assist with a variety of office tasks (e.g. typing, data entry, filing, mailings, or phone calls).

COMMUNITY SPEAKERS — Speak about Hospice programs and services at events and special requests from the community (e.g. service groups, church groups).

GARDENING (seasonal) — Keep the gardens on Hospice property healthy, cultivated, and attractive.

HOSPITALITY — Assist with educational and events by assisting with refreshments, registration, set up, tear down, or decorating.

INFORMATION BOOTHS — Staff displays which provide information to the public about available Hospice programs and services; includes set-up and take down of display.

RESOURCE LIBRARY — Assist librarian with photocopying, processing journals, documenting and shelving books as well as assisting visitors with their resource needs.

COMFORT BEARS – Volunteers gather once a week to create comfort bears, quilts and sew items for our patients and families to support their needs. No prior sewing or quilting knowledge is necessary. ♦ available at Erie Shores Residential Home only.

KNITTING GROUP – Come and learn how to knit and/or crochet with experienced knitting volunteers. Crochet and knit many items such as lap blankets and slippers in a social environment. No experience necessary. ♦ available at Erie Shores Residential Home only.

CALL TO VOLUNTEER!



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