

## CONSIDER BECOMING A HOSPICE VOLUNTEER

Volunteers are the essence of The Hospice and give hours of time meeting the needs of patients and caregivers. Their journey of the heart takes them to hospitals, homes and long-term care facilities while they perform countless tasks like respite care, transportation and visitations to name a few. If you are interested in becoming a volunteer for The Hospice, call the Volunteer coordinator to schedule an orientation session.

## ACCEPTING HOSPICE CARE

We do not require a physician to refer you to our services; we encourage self referrals. Please call the Service coordinator if you have questions about receiving The Hospice services at (519) 974-7100 or visit us at [www.thehospice.ca](http://www.thehospice.ca). Supportive services are offered at no cost. While some operating costs are met through government funding, The Hospice of Windsor and Essex County Inc. relies on the generosity of public and private donations that allow us to provide our services at no cost.

## SUPPORT HOSPICE

Community members can help guarantee the continuation of Hospice services in various ways, including:

- Volunteering
- Personal gift donations
- Life Insurance Bequests
- Gifts of Property
- Registered Retirement Savings Plan Gifts
- Charitable Gift Annuity

*Thanks to the generosity of our community we are able to provide all of our programs and services at no cost.*

## OUR MISSION

Our mission is to support, educate and empower those who are affected by or are caring for a person with a life-altering diagnosis.

## OUR VISION

An "oasis" of peace and comfort supporting the whole person with respect, compassion and empathy. A trusting and accessible place for all people. Committed to leadership and innovation in supportive care.



The Hospice of Windsor and Essex County Inc.  
L'Hospice de Windsor - Essex Inc.

THE HOSPICE OF WINDSOR AND ESSEX COUNTY INC.

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## LIVING WITH HOSPICE



## THE HOSPICE VILLAGE

[www.thehospice.ca](http://www.thehospice.ca)

## THE HOSPICE OF WINDSOR AND ESSEX COUNTY INC.

Our Hospice Village, the only such community concept in North America, has a team of dedicated professional staff and volunteers that provide the very best care and services to patients and their families. We deliver compassion while improving quality of life. There is never a cost for our programs.

The Hospice Village offers support from the first moment someone learns of a life-threatening diagnosis to wherever their journey leads them. We help to empower that individual and their families with the strength to continue with their lives. Education is paramount, so from the very beginning The Hospice is there to teach and provide resources to all involved to encourage and improve quality of life.

The Hospice continues to respond to the diverse needs of the growing multicultural community of Windsor and Essex County, always aware that a person's experience, culture and beliefs influence his/her response to a challenging diagnosis.

### HOSPICE IS FOR THE LIVING

A journey is not without miracles and we have seen so many. Since 1979, nearly 30,000 individuals have come to The Hospice for pain and symptom management, counseling, palliative care, relaxation, stress management and education. But, above all, they have come to feel the incredible power of support and encouragement.

*The Hospice of Windsor  
and Essex County Inc.  
is there to SEE a person through  
life's journey through  
Support, Education, and Empowerment.*

The Hospice Village is comprised of the :

*Hospice Wellness Centre  
which offers...*

#### **Support Groups**

- Lifestyle Changes
- Wellness Drop-In
- Living Through Grief
- Coping with Depression and Anxiety & Life Altering-Diagnoses
- Creating Memory Albums

#### **Healing & Wellness**

- Taoist Tai Chi
- Yoga
- Relaxation and Visualization
- Creative Art

*Pain & Symptom Management Clinic  
which offers...*

#### **Assessment, Tracking & Relief**

- Radiant Touch®, Authentic Reiki®
- Therapeutic Touch™

*Solcz Family Home for Children  
and Families which offers...*

#### **Family Works & Children's Programs**

- Crock-a-Doodle
- Guitar for Teens
- Scouting with Hospice

*Hospice Residential Home  
which offers...*

#### **Professional Care & Support**

- 8 suites featuring a home-like setting
- 24-hour nursing care and support
- Specially trained patient care volunteers

## COMPASSIONATE CARE – SUPPORTIVE CARE TEAM

Supportive care, from diagnosis onwards, addresses the holistic needs of patients and their caregivers. The supportive care team consists of a palliative care physician, nurse educators, social workers, and volunteers. This team provides service and assistance on a one-to-one or family basis. Self referrals are encouraged.

Through direct physician-to-physician referrals, our palliative care physician(s) will see patients in the home and in hospital. They work very closely with The Hospice supportive care team to provide total pain and symptom management. The supportive care team addresses the physical, social, emotional and spiritual needs of our patients and families.



## COMMUNITY-BASED CARE

The Hospice offers personalized support and care in your own home, hospital room, or long term care room through our patient care volunteers.

## RESOURCE LIBRARY

Knowledge is empowering, and The Hospice is committed to providing the best and most current information. The Resource Library is electronically linked with the Windsor Public Library. This allows patients and their families access to additional sources and enables them to become partners in their own care.